



Quality healthcare for everyone.

We change lives because we care. Everyone is welcome regardless of insurance coverage.

Cambiamos vidas porque nos importa Todos bienvenidos a pesar de la cobertura del seguro.

www.GreatLakesBayHealthCenters.org





Our Mission

To provide excellent healthcare to individuals and communities, especially those who are underserved, uninsured or underinsured. The services provided are sensitive to the needs of the community, are not based on ability to pay and are offered without regard to criteria such as race, religion, national origin, sexual orientation or gender identity.

Guiding Principles

Based on our Mission Statement, GLBHC is committed to:

- Excellence
- Dedication to Employees, Family and Community
- Convenient and Welcoming Health Care Centers
- Patient-Centered Health Care and Education
- Focus on Considerate, Respectful and Non-Judgmental Environment for All
- Optimistic Forward-Thinking Perspective
- Community Collaboration and Education
- Respect for Diverse Cultures and Different Languages
- Caring, Courteous, Coordinated, Comprehensive, and Cost-Effective Services
- Committed to Improving the Health of our Communities



Our History

Great Lakes Bay Health Centers (formerly Health Delivery, Inc.) began as a very small migrant health clinic in 1968, when the Saginaw County Health Department received a \$75,000 grant to provide health care to farm workers. Today, Great Lakes Bay Health Centers is the largest of the 42 Michigan Health Center organizations.

These Michigan Health Centers operate over 250 sites across the state and help more than 615,000 patients each year access quality, comprehensive, affordable health care, regardless of insurance status or income level.

Bay City South

Adult/Child Psychiatry and Therapy, Recovery Services, Substance Use Disorder, Pharmacy, Ten16 Recovery Care, and Medication-Assisted Treatment.





690 S. Trumbull St. Bay City, MI 48708

PHONE: 989.922.5700

Bayside

Family Medicine, Family Dental, Immunizations, Family Planning, Acute Care, Laboratory, Behavioral Health, and Pharmacy Assistance.





3884 Monitor Rd. Bay City, MI 48706

MEDICAL: 989.671.2000 **FAX:** 989.671.4000 DENTAL: 989.922.5650 **FAX:** 989.686.0638

Bridgeport

Family Medicine, Family Dental, Immunizations, Family Planning, Acute Care, Laboratory, Behavioral Health, and Pharmacy Assistance.





6297 Dixie Hwy. Bridgeport, MI 48722 MEDICAL: 989.759.6460 FAX: 989.759.6465 DENTAL: 989.921.5390 FAX: 989.399.8266

Davenport

Substance Use Disorder, Ten16 Recovery Care, Physical Therapy, Pharmacy, Alternative Pain Management, Adult Psychiatry, Therapy, and Medication-Assisted Treatment.





3023 Davenport Ave. Saginaw, MI 48602 PHONE: 989.907.2761 FAX: 989.907.2762

PHARMACY: 989.399.1600

David R. Gamez

Family Practice, Immunizations, Family Planning Services, Acute Care, Behavioral Health, and Pharmacy Assistance.





501 Lapeer Ave. Saginaw, MI 48607 PHONE: 989.753.6000 FAX: 989.759.6454

Hearth Home

Free HIV Testing, Narcan, Safer Sex Supplies, Referral to Gender Affirming Care, PrEP & PEP Education, Community Outreach.

We offer prevention and treatment for HIV. This includes medical care, an onsite laboratory, medication, insurance, testing, transportation assistance, and other supportive services.





732 Hoyt St. Saginaw, MI 48607 PHONE: 989.753.9011 FAX: 989.753.8879

Imlay City

Family Medicine, Family Dental, Immunizations, Family Planning, Acute Care, Laboratory, WIC, and Pharmacy Assistance.





6800 Newark Rd. • Imlay City, MI 48444

MEDICAL: 810.724.3201 = FAX: 810.724.4605
DENTAL: 810.721.7453 = FAX: 810.721.7454
WIC: 810.724.3201 = FAX: 989.754.0674

Janes Street

Family Medicine, Laboratory, X-Ray, Mammography, Vision Services, Family Planning, WIC, Behavioral Health, Special Immunology Service, Pharmacy, Rheumatology and more.





1522 Janes St. Saginaw, MI 48601

PHONE: 989.755.0316 **FAX**: 989.755.0956 EYE CARE: 989.907.2790 **FAX**: 989.399.8263

PHARMACY: 989.755.3633 ■ FAX: 989.755.3614

WIC: 989.754.6111 • FAX: 989.754.0674

SPECIAL IMMUNOLOGY MEDICAL SERVICES: 989.907.2743

Old Town

Family Practice, Immunizations, Family Planning Services, OB/GYN, Acute Care, Laboratory, Pharmacy, Vision Services, Women, Infant & Children (WIC), Maternal Infant Health Program (MIHP), and Child & Adolescent Psychiatry Therapy. Physical Therapy Coming





700 Court St. - Saginaw, MI 48602

phone: 989.921.5372 ■ fax: 989.921.5373 eye care: 989.921.6730 ■ fax: 989.771.7044

wic: 989.755.3627 • FAX: 989.754.0674

OB/GYN: 989.921.5375

BEHAVIORAL HEALTH: 989.907.2761

PHARMACY: 989.921.6357 **FAX:** 989.755.3628

Roosevelt S. Ruffin

Family Medicine, Behavioral Health, Immunizations, Family Planning, Acute Care, and Laboratory.





229 Gallagher • Saginaw, MI 48601 PHONE: 989.755.3619 • FAX: 989.755.3624

Shiawassee

Family Medicine, Family Dental, Behavioral Health, Immunizations, Family Planning, Acute Care, Laboratory, Substance Use Disorder, and Pharmacy Assistance.





200 Caledonia Dr. • Owosso MI 48867 PHONE: 989.729.4848 • FAX: 989.729.4849 DENTAL: 989.720.4188 • FAX: 989.921.4959

Thumb Area

Family Medicine, Behavioral Health, Immunizations, Family Planning, Acute Care, Laboratory, Substance Use Disorder, and Pharmacy Assistance.





876 N. Van Dyke Bad Axe, MI 48413
PHONE: 989.623.0137 FAX: 989.921.4977
DENTAL: 989.331.0555 FAX: 989.921.4977

Warren Avenue

Family Dental





321 N. Warren Ave. **Saginaw**, MI 48607 PHONE: 989.754.7771 FAX: 989.754.8792

Women's Care Bay City & West Branch

Women's Health and OB/GYN Services including Certified Nurse Midwives, On-Site 4D Ultrasounds, Infertility Services, Major and Minor Surgeries including Endometrial Ablations, Family Planning, Laboratory, Behavioral Health, and Pharmacy Assistance





3175 W. Professional Dr. • Bay City, MI 48706 PHONE: 989.667.3377 • FAX: 989.667.9991

2110 South M-76, Suite 14 - West Branch, MI 48661

PHONE: 989.667.3377



Great Lakes Bay Health Centers complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national, origin, age, disability, or sex. GLBHC does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

Great Lakes Bay Health Centers cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo. GLBHC no excluye a las personas ni las trata de forma diferente debido a su origen étnico, color, nacionalidad, edad, discpacidad o sexo.

Integrated Care and Contracted Care

Great Lakes Bay Health Centers provides integrated and contracted health care to patients at nonCMH and CMH behavioral health sites. This allows for consistent and convenient care in a safe, familiar environment.

Saginaw County Mental Health Authority 500 Hancock Street Saginaw, MI 48062

Shiawassee Health and Wellness

1555 Industrial Drive Owosso, MI 48867

Holy Cross Services 1030 N. River Road Saginaw, MI 48609 Huron Behavioral Health 1375 R. Dale Wertz Drive Bad Axe, MI 48413

TRICAP

2300 Veterans Memorial Parkway Saginaw, MI 48601

Wolverine Human Services

St. Vincent Home 925 N. River Road Saginaw, MI 48609

School-Based Health Centers

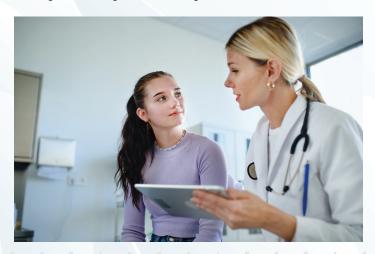
- Integrated at school locations and open to students ages 5-21. This
 allows for consistent and convenient medical services including
 everything from sports physicals and well-child visits to treatment
 of illness, injuries or chronic conditions to counseling and health
 education. This approach helps to ensure the best care possible for
 the students right in their school.
- Parental consent is required for all services (except Adolescent Confidential Health Services as per Michigan law).
- Students or parents may call and make appointments or stop by the health center to make an appointment.

SERVICES PROVIDED: Annual/Sports Physicals, Treatment for Illness or Injuries, Heath Education, Vaccines (Shots), Behavioral Health Counseling, TB Tests, Lab Tests, Dental Bus, Medicaid Enrollment, Confidential Testing and more.

NOTE: NO birth control pills, condoms or devices prescribed; NO abortion services, counseling or referrals for abortion services will be provided.

School-Based Sites:

Arthur Hill High School, Saginaw • Phone: 989.399.5940 Saginaw High School • Phone: 989.399.6120 Bay City Central Coming soon to Saginaw United High School



Migrant Health Program

Migrant farm workers have little, if any, access to health care or medication. Language and cultural barriers also prevent migrant farm workers from obtaining care or services. We were founded upon providing health care for farm workers, and we keep this a priority today. We have migrant sites in Belding, plus mobile medical and dental buses that travel to other rural areas all over the Great Lakes Bay Region and beyond.



Belding



318 S. Bridge St., Suite B Belding, MI 48809 PHONE: 616.794.5221 SEASONAL: June - October

Mobile Dental

A school-based dental program that travels to elementary schools and Migrant Sites, Great Lakes Bay Health Center's oral health program utilizes our mobile dental units and portable equipment to provide: Exams, X-rays, Cleanings, Fluoride Treatments and Sealants to students at each school.





Mobile Medical

Great Lakes Bay Health Center provides mobile outreach throughout the communities. These units travel throughout the Great Lakes Bay Region and beyond, including health fairs and migrant sites.

PHONE: 989,959,6400



Services

- Alternative Pain Management
- Behavioral Health
- Care Management
- · Dental Care
- Eye Care
- · Family Planning
- Head Start
 Physicals and Dental Evaluations
- Hepatitis C Treatment
- HIV Services

- · Inpatient Care
- Insurance
 Assistance
- Mammography
- Maternal Infant Health Program
- Medical Care
- Medication -Assisted Treatments
 - Migrant Health Care
- Nutrition
- OB/GYN and Midwifery Care

- Pharmacy
- Phlebotomy
- · Physical Therapy
- Rheumatology
- · Same Day Care
- School-Based Care
- Substance Use Disorder Treatment
- Transportation
 Women, Infant and Children (WIC)
- X-Ray



Pharmacy

Our Pharmacy Is Open To All Great Lakes Bay Health Centers Patients

We offer free prescription delivery to local Saginaw, and Bay City residents and accept most third-party insurance including Michigan Medicaid, BCBS of Michigan, Health Plus of Michigan, Medco and Medicare Part D plans.

Individuals eligible to receive 340B medications must be a current patient of a GLBHC provider. To be eligible for the pharmacy's discount program. Eligible patients who fall into this category are then eligible for the expanded \$4 list.

Clinical Pharmacy Services

Did you know that our pharmacy department recently expanded? The following services are now offered to you free of charge:



Comprehensive Medication Review:

Discuss <u>all</u> of your medication and get medication-related questions answered.



Blister Packaging Program: Having trouble keeping track of your medications? Get all your meds packaged together in monthly blister packs!



Targeted Medication Review: Discuss the medication you take for a condition such as diabetes or high blood pressure and get your medication-related questions answered.



Free Delivery

Call one of our 4 pharmacy locations for more information on clinical services.



DID YOU KNOW?

We Have Transportation Available

We can get patients to and from their appointments at the following Great Lakes Bay Health Centers:

+ Bay City South + Hearth Home

+ Bayside + Imlay City + Bridgeport + Janes Street

+ Davenport + Old Town

+ David R. Gamez + Roosevelt S. Ruffin

+ Shiawassee

+ Thumb Area

+ Warren

+ Women's Care Bay City

Transportation available with no out of pocket costs.

Transportation is available to get patients to and from their appointments at Great Lakes Bay Health Centers. Please contact the call center at 989.921.5377 between 8:00 a.m. and 4:00 p.m. for more information and scheduling.



Insurance Assistance

If you need help applying for insurance or other assistance needs please call 989.921.5353 and a Community Health Worker is here to help.



For information on all GLBHC sites go to www.GreatLakesBayHealth.org. GLBHC is a Health Center Program grantee under 42. U.S.C. 254b, and a deemed Public Health Service employee under 42 U.S.C. 233 (g) – (n). The health centers are supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) under grant #H80CS00689 titled Health Center Cluster for \$7,161,610 with about 88% funded with nongovernmental sources. This information or content and conclusions are those of Great Lakes Bay Health Centers and should not be construed as the official position or policy of, nor should any endorsements be inferred by HRSA, HHS or the U.S. Government. We are an equal opportunity provider and employer. Great Lakes Bay Health Centers is committed to providing access, equal opportunity and reasonable accommodation in its services, programs, and employment. To request accommodation contact Ms. Woods at least ten days in advance at mwoods@glbhealth.org or (989) 759-6444.





Administration Office

501 Lapeer ■ Saginaw, MI 48607 PHONE: 989.759.6470 ■ FAX: 989.759.6418

What is a Patient-Centered Medical Home?

When we say we care for everyone - we mean it. Whether you have private insurance, Medicaid or none at all, we want to be your patient centered medical home.

It's about care. Quality care.

It's not just treating an illness. It's about keeping you healthy, developing health goals and setting up a plan to manage your care.

We call it a home because we want to be the first place you think of for your medical needs and help you every step of the way.

Qué es un centro de salud?

Cuando decimos que todos no importa, lo decimos en serio. No importa si tiene seguro privado, Medicaid o sin seguro, queremos ser su centro médico preferido.

Para su salud. Cuidado de calidad.

No es solo tratar una efermedad.
Se trata de mantener al paciente
saludable, desarrollar objectivos
de salud y establecer un plan para
mantener su buena salud. Lo
llamamos centro de salud porque
queremos ser el primer lugar en el
que piense para sus necesidades
médicas y lo ayudemos en
cada paso del camino.